

This MEGA™ plan (“Plan”) is offered under the Service made available by Celcom to you and is subject to the general terms and conditions of Celcom’s postpaid plans (“General Terms and Conditions”) and the specific terms and conditions for MEGA™ plan (“Specific Terms and Conditions”). Please acknowledge that you have read and fully understood these terms and conditions. Your use of the Service, upon activation, constitutes unconditional acceptance to be bound by these terms and conditions as may be amended from time to time. You must ensure that any person you allow to use the Service complies with these terms and conditions and Celcom’s Privacy Notice as stated on <https://www.celcom.com.my/legal/privacy-matters>.

In the event of any inconsistency between the English version and the Bahasa Malaysia version (if any) of this Terms and Conditions, the English version shall prevail.

## **1) Definitions**

For the purpose of this Specific Terms and Conditions, all capitalised terms not defined herein shall have the meaning set forth in the General Terms and Conditions. All other terms not defined herein shall have the meaning as may generally be accepted within the industry based on the context used herein.

## **2) Availability and Eligibility**

1. This Plan is made available for subscription from 20th August 2021 and shall continue to be available until further notice is issued by Celcom. Any extension or discontinuation of this Plan shall be at the sole discretion of Celcom.
2. This Plan shall be applicable to all new and existing Celcom’s customers (hereinafter referred as “Customers” or “You”).
3. Notwithstanding the aforementioned, Celcom reserves the right at its sole discretion to include any other customers who Celcom deems fit for this Plan.
4. You will continue to enjoy this Plan as long as this Plan remains active and on offer by Celcom.
5. Celcom reserves the right to make any alteration or changes to the Plan or any part thereof, or suspend the Plan or any part thereof with or without prior notice and Celcom shall not be liable for any loss or inconvenience to you resulting therefrom.
6. You may register for the Plan via Blue Cube or dealers or online application. Each registration must be applied with valid NRIC or Business Registration Number (BRN) and the eligibility of their credit status via CTOS.

## **3) Deposit**

1. Celcom may request for advance payment for registration of the Service (which may include without limitation a refundable deposit (“Deposit”).
2. Celcom reserves the right to utilise the Deposit to offset any amount due from you to Celcom including but not limited to any outstanding charges under any of your Accounts.
3. Subject to Clause 3.2 above, any balance Deposit will be returned to you within four (4) months from the date of the termination of the Agreement subject to the deduction of any amount claimed brought by Celcom in the event of your breach of any of the clause of the Agreement.

#### 4) Change of Rate Plan Service (“CORP”)

1. You may request for CORP from your existing postpaid Service plan to any other Celcom Mobile Postpaid Plans (“New Plan”) subject to Celcom’s sole discretion.
2. Upon successful CORP, your existing Mobile Number shall be maintained
3. Any and all your supplementary lines subscribed under your existing postpaid Service plan shall be subject to the CORP and shall be transferred to the New Plan.
4. In the event that your CORP is registered before your billing cycle, your monthly commitment fee of existing postpaid Service plan shall be pro-rated from the date of the registration of the CORP.

#### 5) Supplementary Users

1. Any supplementary lines under this Plan shall enjoy the Supplementary Plan feature under Clause 6.2 below.

#### 6) Package

1. Your subscription to this Plan allows you to enjoy the following packages:

##### Lightning Plan

Plan	Mega™ Lightning 80	Mega™ Lightning 98	Mega™ Lightning 128	Mega™ Lightning 158	Mega™ Lightning 188
Monthly Commitment	RM80	RM98	RM128	RM158	RM188

<b>Monthly Internet</b>	40GB	50GB	70GB	90GB	120GB
<b>Voice Call (All Networks)</b>	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
<b>SMS (All Network)</b>	RM0.20	RM0.20	RM0.20	RM0.20	RM0.20
<b>Video Calls (All Networks)</b>	RM0.20	RM0.20	RM0.20	RM0.20	RM0.20
<b>Social Messaging</b>	N/A	N/A	Unlimited WhatsApp & WeChat	Unlimited WhatsApp & WeChat	Unlimited WhatsApp & WeChat
<b>FREE Roaming</b>	N/A	N/A	FREE Roaming to 6 Countries(refer to Clause 10,7 below) with your local Internet quota. (Maximum cap of 100GB local Internet quota per billing cycle for the FREE Roaming.)	Free Roaming to 23 countries (refer to Clause 10.8 below) with your local Internet quota. (Maximum cap of 100GB local Internet quota per billing cycle for the FREE Roaming.)	Free Roaming to 23 countries (refer to Clause 10.8 below) with your local Internet quota, unlimited calls & SMS (Maximum cap of 100GB local Internet quota per billing cycle for the FREE Roaming.)

Unlimited Plan

<b>Plan</b>	<b>Mega™ Unlimited 98</b>	<b>Mega™ Unlimited 128</b>	<b>Mega™ Unlimited 158</b>
<b>Monthly Commitment</b>	RM98	RM128	RM158
<b>Monthly Internet</b>	Unlimited Data - HD (Up to 10Mbps)	Unlimited Data - Full HD (Up to 15Mbps)	Unlimited Data - Ultra HD (Up to 20Mbps)

<b>Voice Call (All Networks)</b>	Unlimited	Unlimited	Unlimited
<b>SMS (All Network)</b>	RM0.20	RM0.20	RM0.20
<b>Video Calls (All Networks)</b>	RM0.20	RM0.20	RM0.20
<b>Monthly Hotspot</b>	10GB	20GB	30GB
<b>FREE Roaming</b>	N/A	Free Roaming to 6 countries (refer to Clause 10.7 below) with your local Internet quota. (Maximum cap of 100GB local Internet quota per billing cycle for the FREE Roaming.)	Free Roaming to 23 countries (refer to Clause 10.8 below) with your local Internet quota. (Maximum cap of 100GB local Internet quota per billing cycle for the FREE Roaming.)

2. Your subscription to this Plan allows you to subscribe to Supplementary Plan as below:

<b>Plan</b>	<b>Lightning Supplementary Line</b>	<b>Unlimited Supplementary Line</b>
<b>Monthly Commitment</b>	RM40	RM40
<b>Monthly Internet</b>	30GB	Unlimited Data (Up to 6Mbps)
<b>Voice Call (All Networks)</b>	Unlimited	Unlimited
<b>SMS (All Network)</b>	RM0.20	RM0.20
<b>Video Calls (All Networks)</b>	RM0.20	RM0.20
<b>Monthly Hotspot</b>	-	5GB

3.  
4. INTERNET share Add-On

<b>Add On</b>	<b>INTERNETshare™</b>
---------------	-----------------------

<b>Monthly Commitment</b>	RM5
<b>Feature</b>	<ul style="list-style-type: none"> <li>○ For Corporate Individual – Allow sharing Internet quota between Principal Plans and Supplementary Line</li> <li>○ For Corporate Official – Allow sharing Internet quota between Principal Plans and Principal Plans and/or Supplementary Line</li> </ul>
<b>Auto Recurring</b>	Yes
<b>Eligibility</b>	<ul style="list-style-type: none"> <li>○ Internet sharing is made available on Lightning plans and/or Lightning Supplementary Line only.</li> <li>○ Internet sharing is not applicable for Unlimited Plan(s) and/or Unlimited Supplementary Line.</li> <li>○ Max up to three (3) Supplementary Lines / principal line.</li> </ul>
<b>Remark</b>	For Corporate Official, INTERNETshare™ will be given as complimentary when the customer subscribes to four (4) lines and above to any Principal and Supplementary Line under Lightning OR Unlimited Plan.

- 5.
6. The following rates shall apply to the plan:

<b>Plan</b>	<b>Condition</b>	<b>Rate (RM)</b>
<b>Video Call</b>	To all networks within Malaysia	RM0.20/min (60sec/block)
<b>SMS</b>	To all networks within Malaysia	RM0.20/SMS
<b>MMS</b>	To all networks within Malaysia	RM0.20/MMS

- 7.
8. **Important Notes:**

- Any VAS and/or OTT Mobile Content purchases e.g. Video Walla, Add On, Content (CMT/Games/Apps), IDD, roaming, Airtime Share etc. are not included in the usage commitment policy and are subject to the terms and conditions of the respective VAS and/or OTT Mobile Content.
- Upon full utilisation of the Internet Quota, Internet usage will be throttled to 64 kbps.
- The Unlimited Calls apply to all networks and for domestic usage only (i.e. within Malaysian networks) excluding video calls, calls to toll-free numbers or numbers with special charges (i.e. 1-300/1-800/600, 121, TM100, 1MOCC, IDD calls to Singapore & IDD/border calls to Brunei).

- This Plan is for standard person-to-person calls or texts and not for any commercial and/or non-personal usage. Non-standard usage includes but not limited to non-multiple simultaneous calling, conference calling, re-supply, call centre usage, telemarketing, bulk messaging, application-to-person communication, continuously call forwarding, auto-dialling, machine-to-machine communication (including using your SIM card in any other devices), Cellular Trunking Units (CTUs), or any other activity Celcom considered to be non-standard usage.
- You are able to check your unutilized data, remaining validity period and e-billing through Celcom Life App or Business Portal.
- Each principal Plan can subscribe up to a maximum of three (3) Supplementary Line(s) per account. For clarity purposes, the Unlimited Supplementary Line is only applicable to Mega™ Lightning/Unlimited 98 onwards.

## 7) Internet Service Package

1. The Internet Service shall commence on the Activation date of the Plan and shall continue to be effective until the termination of the Plan.
2. Your Internet Service package shall refer to the package in Clause 6.1 and 6.2 above.
3. Upon full utilisation of the Internet Quota, you will receive an SMS notification reminder from Celcom.
4. Internet usage of Unlimited Plan(s) and Unlimited Supplementary Line are subject to Fair Usage Policy, to ensure fairness of usage and experience to all the Celcom's subscribers. More info here
5. Tethering / hotspot is capped at different quota depending on the plan subscribed as mentioned above in Clause 6.1 & 6.2 per bill cycle for Unlimited plan only. For clarity purposes, this shall only be applicable for Mega™ Unlimited 98, Mega™ Unlimited 128, Mega™ Unlimited 158 & Unlimited Supplementary Line.
6. Once tethering hit allowable quota within the bill cycle, tethering will be blocked till the next quota renew in the next billing cycle.
7. Upon your use of the Service shall be subject to the terms and conditions of Celcom's Fair Usage Policy which is posted here. Celcom reserves the right to manage your allocated bandwidth including but not limited to reducing your surf speed, suspend or terminate your bandwidth to the internet service in accordance with Celcom's Fair Usage Policy.

## 8) Other Add On

1. Customers may subscribe to any one (1) or multiples of the following Add-Ons:

Add-Ons	Internet	Price
---------	----------	-------

<b>Internet Data</b>	2GB	RM20
	5GB	RM45
	10GB	RM80
<b>Celcom Passport™</b>	1-Day Internet Pass	RM38
	1-Day Calls & SMS Pass	RM18
	3-Day 3-in-1 Pass	RM88
	7-Day 3-in-1 Pass	RM138
	10-Day 3-in-1 Pass (Saudi Only)	RM158

## 9) Roaming

1. All roaming pass subscription will follow standard roaming business rule. Tethering will follow as per current flows for roaming and domestic.
2. When the customer travel to 23 countries, they will enjoy the Roam Like Home feature. However, there is capping per each plan based on bill cycle and will be refreshed upon commencement of the next billing cycle. Below is list of eligible roaming passes for Roam Like Home:

<b>Add-Ons</b>	<b>Internet</b>	<b>Price</b>
Celcom Passport™ (Roam Like Home)	1-Day Internet Pass	RM38
	3-Day 3-in-1 Pass	RM88
	7-Day 3-in-1 Pass	RM138

3. The usage of Add-On services shall be subject to its terms and conditions.
4. The Customer with Mega™ Lightning 80, Mega™ Lightning 98 is subject to the roaming data allocation of their respective eligible Celcom Passport™ Subscription. The roaming usage will be drawn from the allocated allocation.
5. The Customer with Unlimited Plan roaming speed experience is subject to same speed experience as the domestic plan with maximum capping of data allocation.
6. The domestic Internet quota shall be utilised once the roaming data allocation has reached 100% utilisation.
7. The Customer with Mega™ Lightning or Unlimited 128 is subject to FREE Roaming subscription with domestic Internet quota upon any data usage in the following 6 countries below.

No.	Rate (RM)
1	Bangladesh
2	Cambodia
3	Nepal
4	Indonesia
5	Singapore
6	Sri Lanka

8. The Customer with Mega™ Lightning or Unlimited 158 is subject to FREE Roaming subscription with domestic Internet quota upon any data usage in the following 23 countries below.

No	Country	No.	Country
1	Australia	13	Nepal
2	Bangladesh	14	Philippines
3	Brunei	15	Saudi Arabia
4	Cambodia	16	Singapore
5	China	17	South Korea
6	Hong Kong	18	Sri Lanka
7	India	19	Taiwan
8	Indonesia	20	Thailand
9	Japan	21	United Kingdom
10	Laos	22	United States of America
11	Macau	23	Vietnam
12	Myanmar		

9. The Customer with Mega™ Lightning 188 is subject to FREE Roaming subscription with domestic Internet quota upon any data usage and Unlimited calls & SMS in selected 23 countries in Clause 10.8 above.



10. The Internet service will be throttled once domestic Internet quota has reached 100% utilisation.
11. Maximum domestic Internet quota allocation allowed for roaming is 100GB.
12. All standard International roaming rates applies to the Customer with MEGA™ plans.
13. For more information about roaming services and Roam Like Home feature, please refer [here](#).

## **10) General**

1. For the avoidance of doubt, this Specific Terms and Conditions shall always be read together with the General Terms and Conditions as published here. In the event of inconsistency between this Specific Terms and Conditions and the General Terms and Conditions, the former shall prevail.